



"NEW NORMALITY" RULES COVID-19

Due to the Covid-19 crisis, we are constantly following and applying changes and recommendations given by the local government and health authorities. with the purpose of provide the best possible service and ensure the safety of our employees and guests.

our facilities have been adapted to maintain a protocol of rules that reinforces cleaning and disinfection according to government recommended procedures.

MAIN MEASURES IMPLEMENTED IN OUR FACILITIES

- Wear a surgical mask or one providing greater protection is obligatory in all areas of hotel
- Disinfection points with hydroalcoholic gel dispensers
- Placement of informational and recommendation signs
- Placement of protection screen in Reception
- We reinforce the cleanliness that has always distinguished us and is now more important than ever
- Our buffet area has been modified to establish security distances and à la carte menus
- Our staff has received specific training on covid-19
- We have removed newspaper, magazines, and decorative items to prevent them from being sources of infection
- The Jacuzzi is temporarily out of service until know a specific protocol
- We have established the capacity to guarantee the distance of 1.5 meters

It is necessary to follow the measures and recommendations established by the government and state organizations about covid-19. Everyone's collaboration is necessary and decisive.

Sincerely,
The Manager

Agua de Mar Hotel Boutique

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